

Terms and Conditions

Before engaging in any business transaction with NAMedia, you agree to the following terms and conditions:

1. Payment:
 - a. Terms of Payment: strictly Cash on Delivery
 - b. No goods will be released until paid in full
 - c. Payments may be made by bank transfer to the company's bank account:
Account Name: K. Seifert
Bank: Standard Bank
Branch Code: 082372
Account No.: 240983556
 - d. We reserve the right to verify bank payments before releasing goods.
 - e. Complaints or other grounds do not justify the withholding of payment.
 - f. NAMedia cc has the right to suspend deliveries if any amount due by the Customer is unpaid.
 - g. No cheques accepted
2. Quotations and Estimates are valid for 30 days after date of document. Telephonic & verbal quotations are not valid and should be written and approved by the authorized personnel of NAMedia cc.
3. NAMedia cc reserves the right to alter prices, terms and conditions of sale, change the design of products and withdraw the manufacture of any article, without prior notice.
4. NAMedia will not be liable for any damage to packages as a result of shipping, pre- or post-transaction. Please handle your valuables with care, and make sure to package everything securely.
5. Because of the fragile nature of film and other older analogue media formats, NAMedia will not be liable for any misfortunate or inadvertent destruction of any type of media, except for the billed amount of the processed order, which will be fully refunded to the customer if such an event occurs.
6. NAMedia reserves the right to refuse service to any customer.
7. Customers have the right to cancel an order at any time by contacting NAMedia through email or phone. Please allow 24 hours for us to process your request to cancel. You will be billed for the amount of work performed prior to cancellation.
8. Conversion services are intended for home use only. It is against the law to duplicate copyrighted music and movies for commercial uses. As defined by copyright law, we are qualified to service one conversion for copyrighted audio sources, and only one copy of any copyrighted media will be generated. NAMedia will not retain a copy of any transferred copyrighted media.
9. Customers must be the rightful copyright owners of all media involved in the conversion process, or have legal permission to have said media transferred.
10. If a customer fails to meet the above criteria, NAMedia reserves the right to cancel service at any time. In the event any legal action is brought relating in any way to this agreement, the prevailing party shall also be entitled to an award of reasonable attorney fees.
11. You may choose to personally review your media with our staff for specific instructions or ideas. The first half hour of consultation is free, with an additional charge of \$190 an hour. Please contact us if you are interested in setting up a meeting.
12. We work with different types of Hard-and Software. Different appearances of menus or chapters on the processed media are not subject to claim.
13. You will receive your media on high quality DVD or CD. According to different formats we are not liable to any incompatible players. Please make sure which format (e.g. DVD+R) suits you best with your order.
14. You have the right to claim mistakes on the produced media within 8 days. After that we need to delete all media.
15. Above Terms and condition are subject to change without prior notice.

Walvis Bay, 10.03.2008